



# Happy Day News

July 2019

## CHECK IT OUT!



## GRAMMY TRACEY

Happy Day Restaurants is so lucky to have employees who stick with us for the long haul. We are fortunate to see our employees mature and grow into different roles during their lives with us, checking off graduations, marriages, kids, and even grandkids! One of our longest-serving employees is Tracey White, who has been with Happy Day for 37 years, starting with the opening of Lewiston Arby's when she was in high school.

We have had the pleasure to see many milestones with Tracey along the way, and today we celebrate Tracey's big step into grandmotherhood! Nellie Marie was born on June 21st at 2:05pm weighing 7lbs. 4oz. What a cutie! The Happy Day family sends our wishes that your grandbaby will bring you years of joy and love. She is lucky to have someone as great as you are as a role model and future friend. Have a great time being a Grammy!

Stop in to our 21st Street Arby's to congratulate Tracey on her new role! If you visit, just look for the biggest smile around, and you'll find her.



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Keep up with our events and specials on Facebook!

[happydayrestaurants.com](http://happydayrestaurants.com)



# CATERING THE VALLEY



## EMPLOYEE APPRECIATION

What's a great way to get celebrate your employees and create a fun, mingling environment at the same time? A murder mystery employee appreciation event, of course!

Happy Day Catering had a wonderful time with Clarkston's Quality Behavioral Health in June, throwing a big event for their 60 employees with lunch, desserts, and a "Totally Rad 80s Prom Gone Bad" murder mystery-themed party.

HDC worked with the QBH team to plan all the elements of the day ahead of time, making sure that everything was in place so guests arrived at the fully decorated Clarkston Event Center ready to have a great time mingling. They could simply enjoy the event without having to worry about the details of running the show themselves.

Kelly Sandberg, Human Resources Director at QBH, said of the event, "It was AWESOME!!! The employees

totally loved it. All in all, you guys did a great job, the décor was good, and the food was excellent. I would highly recommend this for any office party."

We are happy to offer all sorts of themed and non-themed events for your employee appreciation days, retirements, and holiday parties, including murder mysteries, casino nights, and other unique event styles suited to your business. We make it easy for you to celebrate your employees and guests!

## DEATLEY THANKS CUSTOMERS

Each summer DeAtley Crushing and Atlas Sand & Rock host a customer appreciation event in Lewiston. This event invariably draws many guests from around the area to enjoy camaraderie and celebrate these cornerstone community businesses.

This year Happy Day helped out by serving a food-truck style event, with walk-up

window service featuring mini chorizo tacos, chicken taco salad bowls, and pulled pork mission burritos. Guests enjoyed the fare while mingling or sitting under our Northwest Event Rentals high-peaked tents. If you would like to host a similar customer appreciation event for your business, please contact Meghan at Happy Day Catering!



Keep up with our events and specials on Facebook!



# FEATURED CUSTOMERS

Meet Meuriel and Larry Nystrom! These two have rarely missed a day in our restaurants since moving to the Lewis-Clark Valley in 2012. Both are originally from the Sunflower State, Kansas, and met after graduating college. Coincidentally, both were becoming teachers! Meuriel taught 8th grade history and was a curriculum director for a total of 17 years, while Larry was a very influential music teacher over his

36 years of instructing in different skill levels and capacities, including a bell choir.

In a testament to how big of hearts these two have, they also took in a total of 10 foster children over the years, and in just a few short weeks they will be celebrating their 56th wedding anniversary. We are so lucky to serve you, Larry and Meuriel—thanks for making our days happier.



# SERVICE EXCELLENCE

## *Customer Service Success Stories*

Had a gentleman call the store to inform our manager, Roni, about how great his visit was. He is from Minnesota, and wanted to let us know that the store was so clean he could eat off the floors and that Danita and crew were awesome in their customer service skills. He is retired from hospitality training and wanted to tell us it was the best experience he has had at a fast serve restaurant, and he will be back.

Also had a woman express the great service she received here. She could tell the crew enjoyed their job because of the smiles on all their faces. She was very impressed by Heather going out of her way to make sure everything was good before she left. She is retired from the hospitality trade also, and could tell that we put customers and crew first.

*- Clarkston Arby's*

Recently had a disabled traveler check in at a local hotel. They had seen our sign and came to see if we would deliver as it was difficult for them to get out. We did... They were thrilled and we made a new friend.

*- Lewiston Arby's*





# FEATURED EMPLOYEES



**Janet Johnson**  
MOSCOW TACO TIME

Janet has been with us here at Taco time for about three years and is such an amazing person to be around. She is working from the moment she walks in the door to the moment her shift is over. Janet has a following of customers who show up when she is working and it is amazing to watch. Thank you for always lifting the spirit in the store and helping everyone smile. Janet has another full-time job, and I try and steal her to come work for us every time I see her. Maybe one day! Janet, I hope you truly understand how much everyone enjoys working with you. We all love having you on the team .

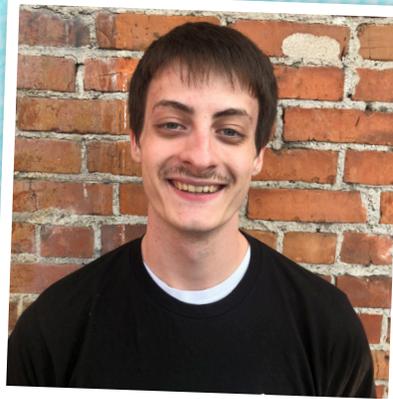
*-Michael Smith  
General Manager  
Moscow Taco Time*

Leticia has recently been cross-trained at Moscow A&W as well as being a great asset to Taco Time in Moscow. Leticia has recently been promoted to a crew trainer for both locations, and she is a huge asset to our teams. She is a hard worker, go-getter, and loves looking for extra responsibilities around both stores. Just want to thank her for all her hard work and dedication. It is not always easy working two different locations with multiple different operations, but she does a great job, and we love having her around.

*-Michael Smith  
General Manager  
Moscow A&W*



**Leticia Ahuatz**  
MOSCOW A&W



**Austin Payton**  
MYSTIC CAFE

Austin has been an entertaining addition to our team at Mystic Café! He is willing to help out wherever is needed, even if that means learning new things along the way. Austin goes above and beyond each shift and does it with a jovial attitude.

*-Sara Wilson  
General Manager  
Mystic Café*

“What else do you need?” is Daniel’s catch phrase he uses before he leaves for the day. He is always positive and has a smile on his face. We appreciate everything Daniel does for the store. That is one of the reasons he was recently promoted to a supervisor on our crew. Thanks, Daniel, for making our day great!!!

*-Roni Faling  
General Manager  
Clarkston Arby’s*

Mason has been a workhorse for Happy Day and specifically Zany’s for four years, He has worked hard to provide for his family all while going to college. He has now graduated with a business administrative degree from LCSC and is moving back home. He will be missed by the whole Zany’s family, but we wish him the best because that’s all he ever gave us.

*-Nick Reed  
General Manager  
Zany’s*



**Mason Spielman**  
ZANY’S

Always looking to the future, we at LA are proud to introduce the two newest additions to our leadership team. Ashley & Devany have recently been promoted to Crew Trainers. Both of these young ladies have shown dedication and commitment, and we are excited to see what the future holds for them at LA.

*-Clay White  
General Manager  
Lewiston Arby’s*



**Julie Simmons**  
LEWISTON TACO TIME

Julie is one of our front faces at Lewiston Taco Time. She is always there to greet you when you come in and probably knows your name and remembers your order! Julie is always willing to help with anything. She comes in early if needed and always stays late. She is always ready to learn new things and even helps train people up front. She’s the definition of awesome!!!

*-Stacey Tannahill  
General Manager  
Lewiston Taco Time*



**Mason Nagel & Davin Thompson**  
ORCHARDS ARBY’S

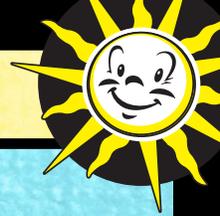
Mason and Davin are two high school guys who have really stepped up and helped out a lot these past few months. Both learning how to close and coming in to put away freight. They always have a great attitude and come in early or stay late to help make sure things get done. Thanks for all your hard work! We greatly appreciate you two!

*-Ella Freudenburg  
General Manager  
Orchards Arby’s*



Keep up with our events and specials on Facebook!

# FEATURED EMPLOYEES



**Daniel Martin**  
CLARKSTON ARBY'S



**Azaria Adams**  
CLARKSTON TACO TIME

Wow! This girl has come a long way. Just finishing her junior year of high school, Azaria's work ethic goes far beyond. She has stepped up to every task given to her and exceeds our expectations. Thank you, Azaria, for working at Clarkston Taco Time.

*-Patti Humpherys  
General Manager  
Clarkston Taco Time*



**Austin Naughton**  
MOSCOW ARBY'S

Austin has brought such a positive attitude to work since day one. He is constantly lending a hand wherever needed and always happy when doing so. From excellent communication to awesome customer service, you are an inspiration to our whole team! Thanks for always making us look good! For being his first job I'd say he's got it figured out! We are very eager to see Austin grow as a leader and an individual!

*-Caley Jones  
General Manager  
Moscow Arby's*



**Ashley Corrigan & Devany Lyons**  
LEWISTON ARBY'S



**Josh Porter**  
TOMATO BROTHERS

Josh is a bartender and server at Tomato Bros. and was recently promoted to supervisor. Josh has had the task of assisting Zany's with their transition to a full bar. Josh has a great knowledge of cocktails and a passion for creating new and exciting drinks. Thank you, Josh, for all that you do!

*-Ryan Pedersen  
General Manager  
Tomato Brothers*



**Trevor Nees**  
MAIN STREET GRILL

Trevor is an extremely hard worker. He always covers shifts when needed and helps out when he can. Trevor does his job thoroughly and efficiently. We appreciate him and all he does.

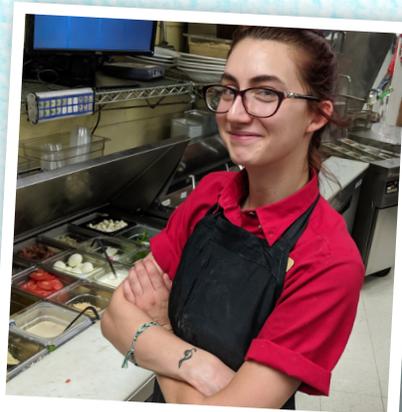
*-Robbie Romanoff  
General Manager  
Main Street Grill*



**Samantha Fulton**  
HAPPY DAY CATERING

Samantha, our Kitchen Manager, is such a great fit for our team. We are so lucky to have her leading food operations, driving quality and efficiency to ever higher levels in the past year and a half. Sam is kind, efficient, friendly, committed, and tough when needed. Sam, "Listen...": You are a rockstar! Thank you so much! We all appreciate working with you!

*-Felipe Martins  
General Manager  
Happy Day Catering*



**Sky Halbert**  
SOUTHWAY PIZZERIA

Sky has been a part of our team for nearly three and a half years. She started out as a driver, and since then she has learned every position in our store. Recently she was promoted to Kitchen Manager in part because she has a relentless desire to improve the quality, consistency, and appearance of our product. She has a great work ethic and is very reliable. Congratulations, Sky!

*-General Manager  
Southway Pizzeria*



# WHAT'S HAPPENING?

# BEST OF THE WEST

2019



Thanks for your support.



**YOUR FAVORITE HAPPY DAY FOOD, DELIVERED!**  
**MDDELIVERY.COM**



Keep up with our events and specials on Facebook!

# EMPLOYEE SPOTLIGHT



## Employee of the Month & Spirit Awards

### CLARKSTON TACO TIME

- Mar - EOM - Lori Negrete  
Spirit - Kara Clough
- Apr - EOM - Azaria Adams  
Spirit - Michael Reiland
- May - EOM - Lori Negrete  
Spirit - Michael Reiland

### LEWISTON TACO TIME

- Mar - EOM - Hailey Jenkins  
Spirit - Josh Lueck
- Apr - EOM - Brandi Richardson  
Spirit - Lindsey Hardisty
- May - EOM - Savannah Herbert  
Spirit - Emily Jensen
- Jun - EOM - Faith Bigler  
Spirit - Astahna Holt

### MOSCOW TACO TIME

- Mar - EOM - Leticia Ahuatzí  
Spirit - Hanna Heath
- Apr - EOM - Hanna Heath  
Spirit - Emily Waltner
- May - EOM - Leticia Ahuatzí  
Spirit - Porter Fletcher
- Jun - EOM - Jarrett Walker  
Spirit - Porter Fletcher



## Kitchen & Service Employee of the Month

### MARCH

- Kitchen: Dylan Reiner
- Service: Tracy Souders

### APRIL

- Kitchen: Ashley Stoddard
- Service: Lance Shingleton



## Employee of the Month & Spirit Awards

### CLARKSTON ARBY'S

- Mar - EOM - Daniel Martin  
Spirit - Sadie Wilks
- Apr - EOM - Daniel Martin  
Spirit - Bree Cosner
- May - EOM - Matt Hogan  
Spirit - Stephanie Hoops

- Jun - EOM - Macy Forman  
Spirit - Lisa Badger

### LEWISTON ARBY'S

- Mar - EOM - Jeremy Harrington  
Spirit - Kaleena Yoder
- Apr - EOM - Nicole Marsh  
Spirit - Kiara Foreman

- May - EOM - Coryin Anderson  
Spirit - Owen Hemphill

- Jun - EOM - Devin Witt  
Spirit - Allison Remacle

### ORCHARDS ARBY'S

- Mar - EOM - Jesse Johnson  
Spirit - Mason Nagel

- Apr - EOM - Dylan Combs  
Spirit - Mason Nagel

- Jun - EOM - Kevin Kline  
Spirit - Joshua Lewis

### MOSCOW ARBY'S

- Mar - EOM - Austin Naughton  
Spirit - Keven Mack

- Apr - EOM - Daniel Curtis  
Spirit - Austin Naughton

- May - EOM - Gerald Troumbley  
Spirit - Londa Wray

- Jun - EOM - Rylee Clayson  
Spirit - Benjamin Churchill



## Service & Kitchen Employee of the Month

### MARCH

- Service: Abigail Tackitt
- Kitchen: Anthony Kim

### APRIL

- Service: Jamie Varney
- Kitchen: Wyatt Black

### MAY

- Service: Caleb Taylor
- Kitchen: Jonathan VanEtten

### JUNE

- Service: Ashton Sly
- Kitchen: Delano Stamper



## Service & Kitchen Employee of the Month

### APRIL

- Service: Kristi Stoddard
- Kitchen: Jacob Gustafson

### MAY

- Service: Juanita Kasumu-Jones
- Kitchen: Anthony Bowen



## Service & Kitchen Employee of the Month

### MARCH

- Service: Sydney Finch
- Kitchen: Michael Rinard

### APRIL

- Service: Ashley Katzenberger
- Kitchen: John Ruiz

### JUNE

- Service: Mikiah Carpenter
- Kitchen: Jesse Rich



## ALL AMERICAN FOOD

## Employee of the Month & Spirit Awards

### MARCH

- EOM: Nathan Palmiter
- Spirit: Nathan Waltner

### APRIL

- EOM: CJ Crenshaw
- Spirit: Jennifer Vetsch

### MAY

- EOM: Aaron Magelky
- Spirit: Katelynn Percell

### JUNE

- EOM: Leticia Ahuatzí
- Spirit: Jennifer Vetsch



# COMING SOON



## JOIN US AUGUST 22-24

Happy Day will be the  
People's Choice Award Sponsor  
at the Saturday Show n' Shine



## COMING IN SEPTEMBER SPECIAL EDITION

# HAPPY CUP

**SUPPORTING GINA QUEISENBERRY**  
**\$1.00 GIVEN FOR EVERY CUP SOLD**



## LOOK FOR GAMEDAY SPECIALS DURING FOOTBALL SEASON

### UPCOMING HAPPY DAY EVENTS:

- |                |                           |               |
|----------------|---------------------------|---------------|
| <b>JULY 27</b> | LIVE JAZZ 7-9 PM          | MYSTIC CAFE   |
| <b>JULY 30</b> | TAP TAKEOVER 6-9 PM       | ZANY'S ZPUB   |
| <b>AUG 15</b>  | WINE TAKEOVER 4-8 PM      | TOMATO BROS   |
| <b>AUG 15</b>  | POURS ON THE PATIO 5-9 PM | MAIN ST GRILL |
| <b>AUG 27</b>  | TAP TAKEOVER 6-9 PM       | ZANY'S ZPUB   |
| <b>AUG 31</b>  | LIVE JAZZ 7-9 PM          | MYSTIC CAFE   |
| <b>SEPT 12</b> | POURS ON THE PATIO 5-9 PM | MAIN ST GRILL |
| <b>SEPT 19</b> | WINE TAKEOVER 4-8 PM      | TOMATO BROS   |
| <b>SEPT 24</b> | TAP TAKEOVER 6-9 PM       | ZANY'S ZPUB   |
| <b>SEPT 27</b> | DAVE MANNING 7 PM         | MYSTIC CAFE   |
| <b>SEPT 28</b> | LIVE JAZZ 7-9 PM          | MYSTIC CAFE   |



Tuesdays 7pm  
**MYSTIC CAFE**



Keep up with our events and specials on Facebook!